



Aria Salon Spa Beauty Supply
239 Lakeshore Road East
Mississauga, ON L5G 1G8

To all our beloved guests,

With the positive continuing downward trend, we are looking forward to reopening the salon on Friday June 26th, 2020. Before we open our doors however, the COVID-19 pandemic is still a serious threat to our community. We must continue to do our part and follow the strict guidelines provided by Ontario Health. To ensure the health and safety of our employees, sub-contractors and guests the following changes have been made.

Booking Procedures

All appointments that were cancelled in March following our temporary closing will be scheduled as first priority.

If you are unable to communicate through email, we ask that you leave a voicemail with all of the following information:

- Full name, Service Required, Preferred Service Provider, Phone number and Requested date.

We ask for your patience as we have a large backlog of appointments to get through and some appointments may take several weeks to book.

We will also be operating with reduced hours of operation. These hours include Tuesday to Friday 11:00a.m. to 7:00p.m. and Saturdays 9:00a.m to 5:00p.m. Until further notice.

In regards to social distancing, certain aesthetic services will not be made available at this time. These services include:

- Lash extensions
- Facials (i.e. micro-needling, microdermabrasion, etc.)
- Facial Waxing
- Lash Tints & Lifts
- Permanent Makeup
- Makeup Applications



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WE WILL BE ALLOWING ONE GUEST PER APPOINTMENT ONLY.

Children under the age of 18 are permitted to bring ONE parent or guardian with them for the duration of their service. As well as elderly guests who require a care taker.

Prior to your appointment your stylist may ask for a video chat consultation to better understand your hair needs, concerns etc.

We ask that ALL guests come 10 minutes early for their scheduled appointments to undergo the full screening process and not cut into their service time slot. If you are more than 10 minutes late for your appointment, we will need to reschedule your services for another day.

Before all colour services we require you to come with your hair clean and dry to avoid additional time usage and charges.

- *Colour services will be based on colour consumption.
- *Prices will vary depending on root growth, colour corrections etc.
- *Longer colour services such as Balayage, Ombre, Colour Corrections and Full colour changes will be booked ONLY after a virtual consultation.

Safety Precautions

To limit the spread of any possible transmission, we will be temporarily removing All magazines, mints and beverages from our facility at this time. You may wish to bring a personal bottled beverage but refrain from bringing any food and personal belongings such as laptops, tablets, large purses/bags, etc. Please leave any coats, or Additional clothing in your car before entering as the closet service will be suspended.

Screening and Check-in/Check-out Procedures

We ask that upon arrival you wait outside of the door along the front window maintaining social distancing and await a staff member to greet you. Upon entering, we require all guests wear a mask as social distancing will be difficult to maintain inside the facility. If you do not have access to a mask one will be available for a nominal charge. We maintain the right to refuse a service for reasons that do not comply with our health and safety protocols. I.E. Refusing to wear a mask, persons who are symptomatic etc.



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Upon entering, you will be required to do the following:

- We require all guests and staff members to complete a COVID-19 screening assessment (including a temperature check. Any team members or guests whose temperature exceeds 99 degrees Fahrenheit will be sent home and rescheduled) as well as a contact tracing form to ensure proper contact tracing.
- We also require everyone to thoroughly wash their hands for 20 seconds at the designated hand washing station.
- Any and all gloves worn prior to entering will need to be disposed of.

Upon completion your stylist or aesthetician will bring you to their designated station which will be properly socially distanced.

During your appointment if you wish to purchase products, please let your stylist know and they will collect them for you. If you do not have an appointment and wish to purchase products, please call the front desk with your order with a debit/credit card ready. Details on when you can pick up your products will be provided.

At this time NO CASH transactions will be made, NO change will be provided (i.e. Parking fees, etc.) and this includes cash gratuity. Please come prepared. Credit/Debit or gift card ONLY.

We do apologize for the several changes however; we believe in providing a safe and healthy environment for our team members and guests. If you have any questions/concerns please email us at info@ariabeautyandsupply.com

We thank you for your patience and patronage.

-Team Aria